

Carbonite Backup for Office 365 and GDPR

How our backup solution for Microsoft Office 365 helps support GDPR compliance.

When the General Data Protection Regulation (GDPR) came into effect in 2018, it gave European Union residents greater control over the collection and use of their personal data. To meet these new obligations, data controllers need tools that simplify the process of discovering and managing personal data they hold on their users. Carbonite Backup for Office 365 includes advanced technology that enables businesses to back up their Microsoft Office 365 data and offers functionality to allow data controllers to meet some of their obligations under GDPR.

Handling data under GDPR

The data handling requirements under GDPR makes data controllers responsible for finding and correcting records that include personal data (rectification) or deleting records that include personal data (right to be forgotten) or providing personal data back to its owner (data portability) upon request. Carbonite Backup for Office 365 includes several administrative features that make it easy to identify, modify, delete or transfer records affected by GDPR requests:

- *Rectification* – Carbonite Backup for Office 365 automates the task of rectifying changes to information in the backup dataset by looking for changes on the source at predetermined intervals (every 15 minutes by default).
- *Erasure* – Retention is configurable to preserve as many (or as few) versions of files as required. There's also the option to purge backup datasets manually to fulfill GDPR "right to be forgotten" requests.
- *Security* – All data is secured by AES-256 encryption, both in flight and at rest.
- *Portability* – To facilitate data portability, Carbonite Backup for Office 365 allows administrators to isolate and restore backup datasets for a single end-user. Recovered files can be easily ported to other storage, backup or archival environments.



Administrative controls

Carbonite Backup for Office 365 provides administrators with an administrative console that makes it easy to handle GDPR requests. The console includes a tool called Data Subject Access Requests. This tool discovers all copies of the Exchange Online Mailbox and OneDrive for Business backups of a given data subject and deletes user-generated backups of Mailbox and OneDrive.

Contact us

For more information about Carbonite's endpoint protection solutions – or any of our other data protection solutions for businesses – please feel free to contact us anytime.

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