

Unity API for MSPs

The smartest path to automation and better customer service



Overview

The Webroot® Unity API provides a complimentary, turnkey method for managed service providers to access additional Webroot endpoint data and services for more efficient business operations, actionable information, and better service delivery to their customers.

The Webroot Unity API platform simplifies access to the Webroot® Global Site Manager (GSM) console using representational state transfer (REST) architectural web services to retrieve individual data sets whenever admins need them. Webroot has added a new console tab within the GSM to set up secure API user access. Because the Webroot Unity API uses REST, admins only have to set up credentials once to authenticate the connection to the GSM console, and then have continuous access to data and services via the API.

Once the secure credentials exchange is in place, admins will have access to all of the information and any actions available from the GSM console, depending on their access rights and permissions.

The Webroot Unity API is still undergoing development and will be enhanced to provide further data points, including additional notification functionality and other service actions based on Webroot MSP partners' needs.

Webroot® Unity API Benefits

- » Enhanced automation and better services
- » Reduced management and operational costs
- » Improved granularity and reports customization
- » Integrations into in-house systems, RMMs, or PSAs
- » Simplified billing and invoicing

Webroot® Unity API Calls

- » **Console Access** – acquire access to GSM console environments
- » **Console GSM** – create endpoint protection sites, list policies and admins for a given GSM key, and manage endpoint protection sites given a specified GSM key and a site identifier
 - **Site management** – lists, creates, deactivates, suspends, and resumes sites
 - **User management** – lists users, adds users to a site, and modifies access permissions
 - **Policy management** – lists global and site policies
 - **Group management** – lists, creates, edits, and deletes groups
 - **Endpoint management** – lists endpoints, moves endpoints to a new group, applies new policies, and de-/reactivates endpoints
 - **Command management** – lists and issues endpoint commands
- » **Threat History** – provides granular historical information on threats for one or more endpoints
- » **Health Check** – verify the general health of a Unity API service instance and retrieve service version information

GETTING STARTED

To learn more or try the new Webroot Unity API, contact your Webroot Channel Account Manager or Webroot Support.

The Webroot Unity API enables MSPs to achieve more efficient business operations and better service delivery.

About Webroot

Webroot delivers network and endpoint security and threat intelligence services to protect businesses and individuals around the globe. Our smarter approach harnesses the power of cloud-based collective threat intelligence derived from millions of real-world devices to stop threats in real time and help secure the connected world. Our award-winning SecureAnywhere® endpoint solutions and BrightCloud® Threat Intelligence Services protect millions of devices across businesses, home users, and the Internet of Things. Trusted and integrated by market-leading companies, including Cisco, Citrix, F5 Networks, Aruba, Palo Alto Networks, A10 Networks, and more, Webroot is headquartered in Colorado and operates globally across North America, Europe, and Asia. Discover Smarter Cybersecurity™ solutions at webroot.com.

World Headquarters

385 Interlocken Crescent
Suite 800
Broomfield, Colorado 80021 USA
+1 800 772 9383

Webroot EMEA

6th floor, Block A
1 George's Quay Plaza
George's Quay, Dublin 2, Ireland
+44 (0) 870 1417 070

Webroot APAC

Suite 1402, Level 14, Tower A
821 Pacific Highway
Chatswood, NSW 2067, Australia
+61 (0) 2 8071 1900