Email Continuity

From the #1 Email Security Provider
Always On  |  Access from Anywhere

Access 30 days of company email even if your infrastructure goes down

Benefits:
- Works automatically
- No additional hardware or software required
- Guards against email interruption
- Avoid embarrassing bounced messages
- Keep workers productive
- Works with Email Threat Protection for phishing and malware protection

Customer Ecosystem:
- 90,000+ customers from large enterprise to small business
- Companies with Microsoft 365, On-prem Exchange, and G-Suite
- All federal financial institutions Examination Council (FFIEC) regulators
- U.S. Securities and Exchange Commission (SEC)
- 30% of U.S. banks
- 1,200+ U.S. hospitals
- 30+ Blue Cross Blue Shield (BCBS) plans

How it works
Email Continuity provides failsafe protection for your email service at all times so it’s always accessible. If your primary mail server / service experiences an outage, all inbound messages are spooled at the spam filter until the primary mail server is back online. During the outage, Email Continuity users can access the last 30 days of inbound messages and continue to send and receive messages from their Email Continuity web portal.

With Email Continuity, your organization's email remains accessible across all devices, despite outages.

1. Threat protection Filtering service
   - Inbound mail
   - Valid and released mail
   - Copy of valid and released mail

2. Email delivery server
   - Valid and released mail

3. Customer email server (Cloud or premises)
   - Service recovery sync
   - Copy of valid and released mail

4. Continuity mail service (cached emails)
   - Read, reply and forward cached email; Compose/send new email

5. Continuity web portal
Great for:

- Peace of mind
- Risk reduction
- Maintenance
- Hardware failure
- Power outages
- Natural disasters
- Remote work
- Years like 2020

Features

Easy provisioning:
- Auto-provision via the Secure Cloud portal
- Choice of datacenter locations (U.S. or Switzerland)

During an outage, users can:
- Always know they’re covered with automatic 30-day message storage
- Access the Outlook Web App
- Add Email Continuity mailbox as POP or IMAP in Outlook
- Drag and drop Sent Items folder
- Sync sent items from continuity service to primary mailbox once online

Backed by Award-Winning Phenomenal Care Support

All products are backed by our award-winning Phenomenal Care® support team, which is US-based and available 24/7/365 by email, phone, or chat. Whether your business needs Email Continuity or any of our other cloud services, we provide a phenomenal customer experience.

Learn more at Webroot.com